



New Customer Application

Customer Name:

Address:

Are you: Sole Trader Partnership Limited Company (Tick where applicable)
 If Sole Trader or Partnership give names and home addresses of sole trader / partners below:

Address 1:

Address 2:

Nature of business: E-Mail Address:

Tel: Fax: Mobile:

VAT Reg No: Present Fuel Supplier:

No of Vehicles: Approx monthly usage: When did you start trading?

NAME & ADDRESS OF TRADE REFERENCE :

Telephone:

How many fuel cards do you require?

If you would like Vehicle Registration Numbers on your cards please enter them in the grid below:

Where will you use the fuel card to purchase fuel?: UK Ireland (Tick applicable boxes)

Would you like to receive your invoice by email? Yes No

If Yes please state email address: _____

I confirm that the above information is correct and agree with the terms of use stated in our Terms & Conditions

I also confirm that I have authorisation to sign for these services:

Signed: _____ Date: _____

Position: _____

Please return completed Application Form together with Direct Debit mandate to either address on the right:

CSC Group
29 Lisbane Road
Scarva
Craigavon
Co Armagh BT63 6LN

CSC Group
Unit 7 Oriel Hub
Finnabair Business Pk
Dundalk
Co Louth
Republic of Ireland



STERLING BANK ACCOUNT

INSTRUCTION TO YOUR BANK TO PAY DIRECT DEBITS

Please fill in the whole form using a ball point pen and send it to:

CSC (Oils) Ltd
29 Lisbane Road
Scarva
Co. Armagh
BT63 6LN

Instruction to your Bank or Building Society

Please pay Commercial Shipping Co. (Oils) Ltd. Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Commercial Shipping Co. (Oils) Ltd. and, if so, details will be passed electronically to my Bank/ Building Society.

Name(s) of Account Holder(s)

..... /

Bank/Building Society Account No

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Branch Sort Code

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Originators Identification Number

9	6	4	5	4	9
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Reference Number
(Office use only)

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Name and Full postal address of your Bank or Building Society

To: The Manager.....

Bank/Building Society.....

.....Postcode.....

Signature(s)

..... Date:

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

This guarantee should be detached and retained by the Payer.



The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay direct debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Commercial Shipping Co (Oils) Ltd will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Commercial Shipping Co (Oils) Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Commercial Shipping Co (Oils) Ltd or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Commercial Shipping Co (Oils) Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building Society. Written confirmation may be required. Please also notify us.

SEPA Direct Debit Mandate

Unique Mandate Number: 

*Creditor Identifier: IE22ZZZ111089

Legal Text: By signing this mandate form, you authorise (A) Commercial Shipping Co (Oils) Ltd to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instruction from Commercial Shipping Co (Oils) Ltd.

As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.
Please complete all the fields below marked *

*Your Name :

Your Address:

Address Line 1 Address Line 2 *City/postcode * Country: * Account number (IBAN) *Swift BIC

Creditors Name: Commercial Shipping Co (Oils) Ltd
Creditors Address Line 1: South Bank House
Address Line 2: Barrow Street, Dublin 4
Country: Ireland

*Type of payment Recurrent

*Date of signing: *Signature(s)

Please return this mandate to the creditor

TERMS AND CONDITIONS OF USE

Conditions of business for provision of Fuel and other Services by Commercial Shipping Co (Oils) Ltd "(CSC)"

- 1 In the following conditions "Cardholder" shall be the Bearer of the card. "The Customer" means the company, person or persons who accept a quotation by CSC for the provision of fuel or whose order for Fuel Cards is accepted by CSC or who uses a Card. "Sites" shall mean those outlets at which the cards supplied shall be used. CSC Group "(CSC)" includes Commercial Shipping Co (Oils) Ltd, 29 Lisbane Road, Scarva, Co Armagh and Commercial Shipping Co (Oils) Ltd, Unit 7 Oriel Hub, Finnabair Industrial Estate, Dundalk, Co Louth and such other companies as are or may become associates or subsidiaries of all or any of the above named companies.
- 2 The Customer shall request CSC to issue fuel cards in respect of the Customer's nominated vehicles. The firm's name and a sequenced number shall be embossed on each card together with vehicle registration number if requested.
- 3 The Customer shall be responsible for the safe control of the card at all times and its issue to his drivers. The Customer is also responsible for the confidentiality of each card's PIN number. **Liability:** The customer is liable for the misuse or use of the Card and the PIN code in a manner that violates the contract, unless he and the authorised user have taken all reasonable precautions against such use that violates the contract and/or the misuse of the card. In particular, the customer shall be considered to not have taken all reasonable precautions against use that violates the contract or misuse of the card when the misuse or use of the Card contrary to the contract was facilitated or enabled via the fact that (1) the Card was not stored with care (section 7 (a)), (2) the Card was not sent back to CSC in its entirety (section 6 (c)), (3) the PIN code was noted on the Card or directly linked or stored with the Card in some other manner (section 7 (b)), (4) the theft or loss report was not forwarded without delay to CSC upon discovery (section 7 (c)), (5) the Card was handed over in an unauthorised fashion to third parties or subcontractors (section 4) or (6) no new PIN code was requested after the authorisation of a third party for usage of the Card has lapsed. The customer shall be responsible for violations of the duties of care by persons whom he has handed the Card over to.
- 4 The Card shall remain the property of CSC at all times and is returnable on request. It must not be passed to any other party (apart from the Customer's employees) without prior written consent from CSC.
- 5 Whenever the CSC card is used in obtaining fuel or other services the cardholder shall sign a voucher in a form and manner required by CSC. Where the site is PIN operated a receipt must be retained by the cardholder for examination by his Customer. The cardholder has the responsibility to ensure that the details and litreage marked matches the fuel drawn / delivered.
- 6 The Customer will be invoiced monthly or more frequently at CSC's absolute discretion and fuel will normally be paid for by the charging of a direct debit to the Customer's account as stated on the invoice.
- 7 **Card Application** - The Customer shall be responsible for the accuracy of the information signed for on the card application form. The issue or refusal of to issue cards by CSC is based on credit information for insurance purposes obtained by a credit reference agency.
- 8 The cardholder must guard the card carefully against loss, theft or mutilation and report any of these events promptly to CSC. Failure to make that report makes the Customer liable for all unauthorised drawings made.
- 9 The whole outstanding balance on the Customer's account shall become due and payable in full to CSC and the right to use the CSC card shall automatically forthwith terminate (but without prejudice to the Customer's liability for use of the CSC card after termination or to the rights of CSC already accrued at the date of such termination) upon the Customer (if a company) going into liquidation whether compulsory or voluntary, or having a receiver or administrative receiver appointed of any part of its property or undertaking or has an administrator appointed, (if an individual) becoming bankrupt or dying or in either case enters into a formal or informal agreement with its creditors.
- 10 CSC may cancel a CSC card on the Customer's written request and require the return of the relevant CSC card to CSC. CSC may cancel a CSC card at any time without notice or refuse to issue a new or replace any CSC card. Termination is without prejudice to the Customer's liability in respect of the use of CSC prior to such termination. Unless and until such termination occurs, CSC shall reissue CSC cards from time to time for use by cardholders. The cardholder shall take all reasonable care and precaution to prevent the loss, theft or mutilation of any CSC card. The cardholder shall not disclose the Personal Identification Number of the card to any other person.
- 11 The Customer undertakes not to factor any debts to a third party without written agreement of CSC. Failure to notify CSC of any debts being factored would make the Directors of the Customer personally liable for any debts not paid to CSC.
- 12 If a CSC card is lost or stolen, the Customer must immediately notify CSC at such address or telephone number as CSC may specify from time to time. If this notification is given orally, it must be confirmed in writing within one working day. The Customer shall remain liable for all drawings for a period of 72 hours. After this period, the Customer shall have no further liability for subsequent drawings. The Customer and the cardholder will give CSC all the information in their possession as to the circumstances of the loss and take all reasonable steps to assist CSC to recover the missing CSC card.
- 13 No claim by the Customer or a cardholder against a supplier may be the subject of a set-off or counterclaim against CSC.
- 14 CSC shall not be liable in any way if the CSC card is not honoured by a supplier, whether by way of non acceptance, non delivery of fuel or otherwise.
- 15 CSC may at its absolute discretion set a credit limit for the Customer. Should the sums due, exceed or at the CSC's absolute discretion look likely to exceed this limit, the Company reserves the absolute right to put the account on stop without further notice. It is the customer's responsibility to inform the Company if an increased credit limit is required.
- 16 The Customer shall forthwith notify CSC of any change to the Customer's address.
- 17 Any dispute relating to the provisions of Goods should be notified in writing to CSC within 30 days from the date of delivery of the statement or Invoice (whichever is the earlier) which relates to the disputed delivery, drawing, price or other matter. Thereafter such statements or Invoices as appropriate shall be deemed final and conclusive evidence as to the accuracy of the information stated therein.
- 18 Where the Customer consists of two or more parties such expression throughout shall mean and include such two or more parties and each or any of them. All obligations on the part of such Customer shall be deemed to be joint and several obligations of such parties.
- 19 CSC may vary or add to these conditions at any time, subject to the requirements of statute, publication of any variation or addition by such means as CSC may select shall constitute effective notice to cardholders.
- 20 Under the SEPA Core Direct Debit Scheme Rulebook (the "SEPA Rules"), CSC is required to pre-notify a debtor (regardless of payment terms) of a direct debit transaction at least 14 calendar days prior to the due date. This 14 day notice period may be varied by agreement between you (as creditor) and CSC (as debtor). We will assume, unless you notify us to the contrary, that you are happy for pre-notification to be given less than 14 calendar days in advance of the due date for payment.
- 21 The foregoing Terms & Conditions shall be construed in accordance with the laws of Northern Ireland and the Parties hereby submit to the non-exclusive jurisdictions of Republic of Ireland Courts & Northern Ireland Courts.